

The following published plans govern feature utilization and usage of the Services under PactSafe's standard SMB and Enterprise plans referenced in Customer's PactSafe Order Form unless otherwise noted in the Order Form as an add-on or as a custom plan.

## **PactSafe for SMBs (2019)**

Includes:

- Prepare contracts that can be delivered and accepted anywhere
- Up to 5 different delivery channels (clickthrough, email, SMS, live chat, embedded integrations, and more)\*
- Deliver up to 1,000 new personalized contracts and 1,000 embedded contracts for acceptance
- Up to 15 users to prepare contracts
- Deliver standardized contracts that can be updated globally
- PactSafe Sandbox for testing
- Contract templates for streamlined sending
- Advanced document controls: Smart Logic + Tables
- Customize your published contracts with multiple online Legal Centers
- Salesforce, Intercom, and Slack integrations available
- Custom branding
- Custom domain configuration
- Live Chat support
- Up to 10,000 API requests per month

## **PactSafe for Enterprise (2019)**

- **Everything in SMBs**
- Up to 30 delivery channels\*
- Deliver up to 5,000 new personalized contracts and 5,000 embedded contracts for acceptance
- Up to 50 users to prepare contracts
- Advanced permissions and access control
- Approvals
- Custom acceptance apps
- Premium integration Microsoft Dynamics, Okta
- Custom reports and analytics
- Our Service Level Agreement
- White glove support: Phone support and a dedicated Customer Success Manager
- Up to 50,000 API requests per month